

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the day of 28<sup>th</sup> June'2019**  
**In C.G.No:408/ 2019-20/Ongole Circle**  
18-29

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

***Between***

**K. Venkata Subba Rao,**  
**Kambalapadu**  
**Podili,**  
**Prakasham-Dist**

**Complainant**

***AND***

1. Assistant Accounts Officer/ERO/Podili
2. Assistant Executive Engineer / O/Podili
3. Deputy Executive Engineer/O/Podili
4. Executive Engineer/O/Kanigiri

**Respondents**

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**ORDER**

1. Complainant presented a complaint before this forum stating that he is doing business in the name of M/s. Sri Satyasai Saw Mill at Kambalapadu Panchayat, Podili (M) and he obtained service connection No. 4122315000735 . At present the service is under Cat-II . He has obtained a SSI certificate from the industries department, Ongole and requested to change the category from II to III duly submitting the requisite documents also. But the officers have not yet effected the category change. Hence the complaint.
2. Respondent No.1 in his written submission stated that respondent No.4 has accorded approval for change of cat from II to III and the same was effected from 1.04.2019 and thus resolved the grievance of the complainant.
3. When the Secretary of the Forum contacted the complainant over phone at 5.10 P.M on 07.06.2019 he has expressed his satisfaction in resolving his grievance.

C.G.No.408/2018-19\_ Ongole Circle

**DESPATCHED**  
**DATE** 21/7

4. In view of the above the complaint is disposed off in favour of the complainant.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008 , within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28<sup>th</sup> June 2019.

Sd/-  
**Member (Finance)**

Sd/-  
**Member (Technical)**

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Order**



**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.